

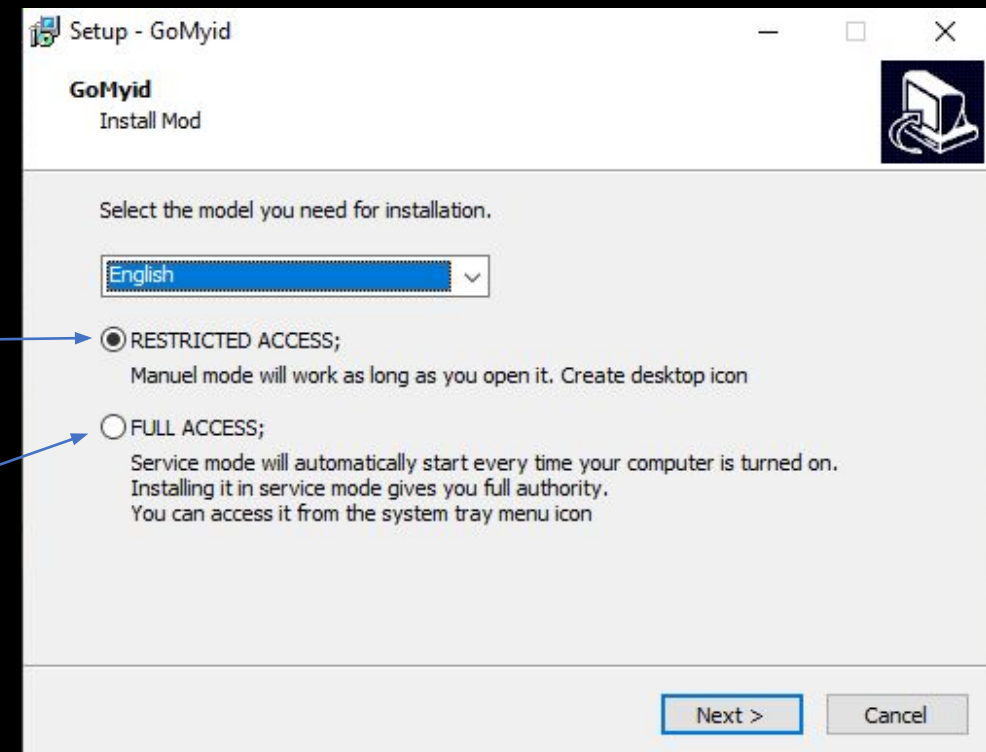
# How to use?

# GoMyid Application Installation

<https://www.gomyid.com/download/file/GoMyid.exe>

You need to download the free remote link from. During installation, you will see two options.

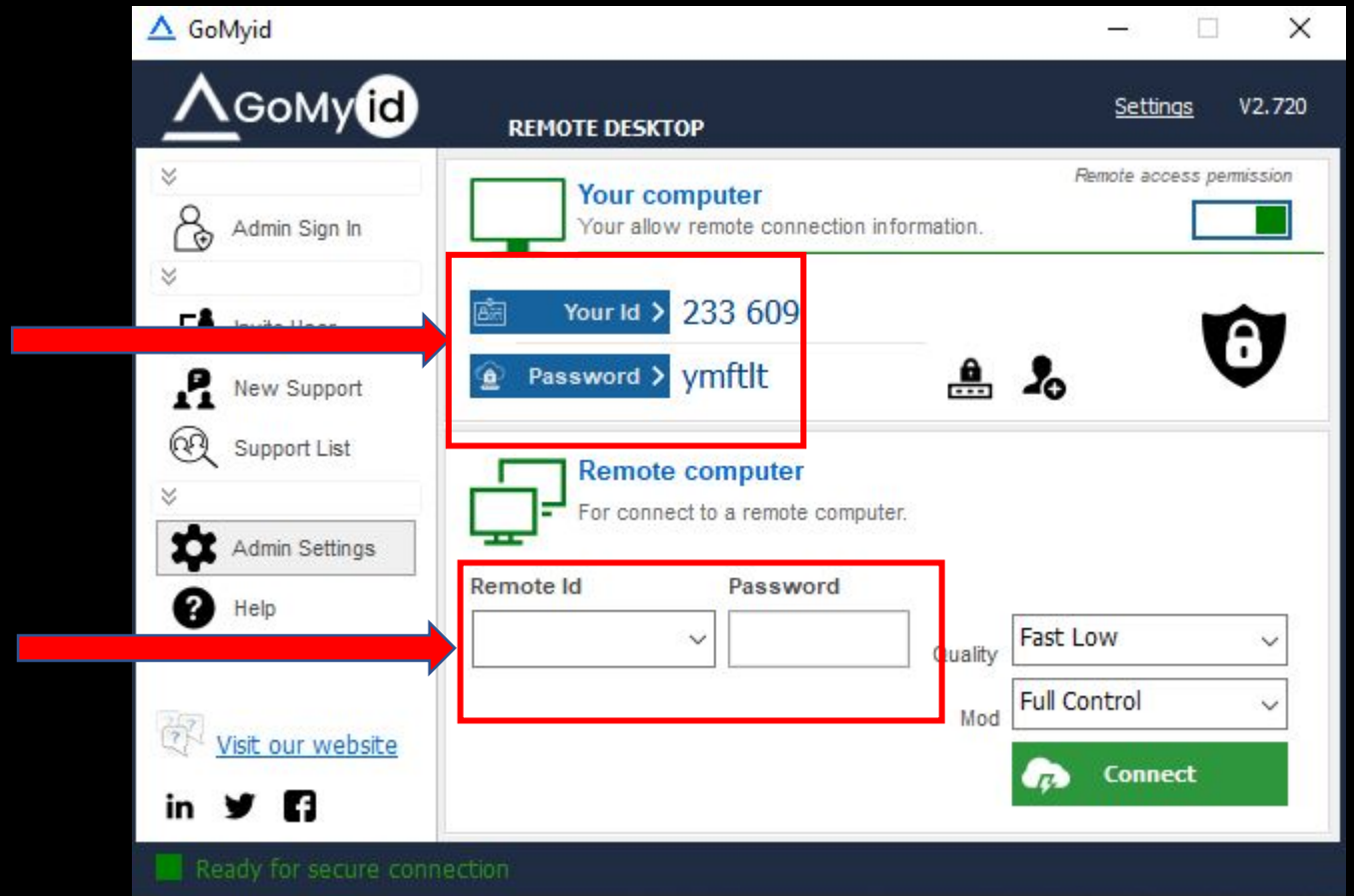
1. When you install with Restricted Access, a shortcut is created on your desktop and the program only works when you open it.
2. In Full Access mode, the program runs in the background, all privileges are open and you do not need to open the program to get a link. You can also select the language of the program's interface from this screen.



# Application

The GoMyid application you are running will generate your Id and password. You can share it with anyone you want to connect to your computer.

From this section, you will be connected to the other party's computer by entering the Id and password of the computer you want to connect to.



# Web Panel

When you log in to the web panel, you can change the language option by editing the Language option in the General Settings tab.

The image shows a screenshot of a web panel interface. On the left, there is a dark navigation menu with the following sections: MANAGER (Admin, Station, Users), RULES (Rule, Group, Work time), PROTECTION (Usb, Web, Application), and SUPPORT. The main content area is white and contains a top navigation bar with 'Settings' and 'Logo / Text'. Below this, the 'General settings' tab is active, and a red box highlights the 'Language' dropdown menu, which is currently set to 'English'. Below the language dropdown, there is a 'Station deletion' section with a checkbox for 'Enable delete stations that haven't logged in for a long time' and a dropdown menu set to 'Selected'. A red arrow points from the 'General settings' option in the top navigation menu to the 'Settings' tab in the main content area.

# Setup

- You will need to create a setup for the clients you want to add to your panel from the Setup tab and install the EXE on the computers you will connect to.
- **MSI Group Policy** file to your users within the domain structure directly via Group Policy (GPO).
- **Installation EXE**, you permanently save the user to your panel and you can connect whenever you want.
- **Portable EXE** allows a one-time connection and is unregistered when the connection is closed.

Dashboard

MANAGER

- Admin
- Station
- Users

RULES

- Rule
- Group
- Work time

PROTECTION

- Usb
- Web
- Application

SUPPORT

- Group
- Support

INVENTORY

- Stock
- Definitions
- Computers

INSTALLATION

- Install software
- Run the script

REPORTS

- Support
- Connection
- All Logs

SETUP

- Setup / Install

Enter the email address to share the installation file

Enter your friend's email address to send the installation file

Send

Agent Setup / Install

The computers you install will come to your corporate list.

MSI FILE deployment through Group Policy (GPO) Quick and easy installation, all users come automatically. You can send the MSI file from the group police. You can define a special group and install only for this group.

MSI Group Policy

[https://it.gomyid.com/Download/Output/GoMyid\\_ec89a6d8-d1a9-46a6-aa94-3d5627ac6821.msi](https://it.gomyid.com/Download/Output/GoMyid_ec89a6d8-d1a9-46a6-aa94-3d5627ac6821.msi)

Exe installation directory without having to make any settings for installation. Quick and easy installation, all users come automatically.

Setup EXE quick setup

[https://it.gomyid.com/Download/Output/GoMyid\\_ec89a6d8-d1a9-46a6-aa94-3d5627ac6821.exe](https://it.gomyid.com/Download/Output/GoMyid_ec89a6d8-d1a9-46a6-aa94-3d5627ac6821.exe)

Ideal for remote support. No setup is required. The user requests confirmation. Users come to your list

Portable EXE Support Mode

[https://it.gomyid.com/Download/Output/GoMyid\\_Portable\\_ec89a6d8-d1a9-46a6-aa94-3d5627ac6821.exe](https://it.gomyid.com/Download/Output/GoMyid_Portable_ec89a6d8-d1a9-46a6-aa94-3d5627ac6821.exe)

Creating a setup file again

Add the help desk link to your website.

MSI Setup  Exe Setup  Portable  Standart Support

Logo size 60x60

Specify a description

GoMyid Remote Desktop

# Creating an Administrator

From the Admin tab, administrator authorization is made to access the computers that you create and add to the system from this section.

You can also choose which groups the administrator will access from this section.

Dashboard

MANAGER

- Admin
- Station
- Users

RULES

- Rule
- Group
- Work time

PROTECTION

- Usb
- Web
- Application

SUPPORT

- Group
- Support

INVENTORY

- Stock
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- Computers

INSTALLATION

- Install software
- Run the script

REPORTS

- Support
- Connection
- ...

### Administrator authorization

Firstname

Lastname

Email

Password Password length must be 16 characters maximum.

Mobile Number

Turkey +90

Group access

- Default
- Support
- Muhasebe
- Web yasaklama

Support access

- Default

Send mail when help request arrives.

Send sms when help request arrives.

Is the admin active

Cancel Create admin

# Station

The system can also be accessed via the web with computers. In the station located in the left menu, you can create and modify users with the edit option.

The screenshot displays the 'Station' management interface. On the left, a sidebar menu is visible with categories: MANAGER (Admin, Station, Users), RULES (Rule, Group, Work time), PROTECTION (Usb, Web, Application), SUPPORT (Group, Support), and INVENTORY. The 'Station' option is highlighted in yellow and enclosed in a red box. The main content area shows a table of stations with the following columns: OS, Version, Group, Remote Id, Password, Computer, User, Username, Description, IP In, IP Out, Mac, Last Date, Select, and Edit. Three rows of data are visible, each with 'Win10' OS and 'Win10' Version. The 'Edit' and 'Delete' buttons are visible for each row.

OS	Version	Group	Remote Id	Password	Computer	User	Username	Description	IP In	IP Out	Mac	Last Date	Select	Edit
Win10	Win10											2021-12-07 13:54:57	<input type="checkbox"/>	<a href="#">Edit</a> <a href="#">Delete</a>
Win10	Win10											2021-12-15 10:06:57	<input type="checkbox"/>	<a href="#">Edit</a> <a href="#">Delete</a>
Win10	Win10											2021-12-15 10:03:41	<input type="checkbox"/>	<a href="#">Edit</a> <a href="#">Delete</a>

# Manager Login from App

You can access the registered computers from the administrator login and have instant access. In this way, connection can be made without asking for an Id-password.



The screenshot displays the GoMyid Remote Desktop application interface. The main window is titled 'GoMyid REMOTE DESKTOP' and includes a sidebar with navigation options: Admin Sign In (highlighted with a red box), Invite User, New Support, Support List, Admin Settings, and Help. The main content area shows 'Your computer' information (Your Id: 233 609, Password: ymftlt) and 'Remote computer' connection fields (Remote Id, Password, Quality: Fast Low, Mod: Full Control). A 'Connect' button is visible at the bottom right. A status bar at the bottom indicates 'Ready for secure connection'. To the right, a 'Bahar Seher' window shows a list of 'Default Users: 2' and a 'Login' button at the bottom.



- Logout from admin login
- Login to the web
- Refresh
- Shows open computers
- Used for support content and reply



# Work Time

It is necessary to define a time to ensure that the prohibition features are active at certain times. You can select the group you want to add from the runtime tab.

Allows you to select the time you set in the prohibition features.

Work time group

Work name

Groups

Default  Support  Web yasaklama

Muhasebe

Apply user activities and performance according to working hours.

Work Active

Cancel Create new work time group

Work time group

Add work time group

Name	Authorize the group	Activities	Status	Active	Edit
Worktime	Support	Passive	Completed	Active	Defination Edit Delete

# USB Banning/Allow

You can turn off USB addresses for data security. If you want, you can give special permission to some serial numbered USBs.

The screenshot displays the GoMy id management interface. On the left, a sidebar menu includes sections for MANAGER (Admin, Station, Users), RULES (Rule, Group, Work time), and PROTECTION (highlighted with a red box, containing 'Usb' and 'Web'). The main content area is titled 'USB allow or deny' and features a table with the following data:

Name	Authorize the group	Work Time	Total rows	Status	Active	Edit
USB Allow	Default, Support	No work time added	0 Rows	Completed	Active	Definition Edit Delete

Below the table is an 'Attention' banner with a warning icon and the text: 'You can turn off usb addresses for data security. If you want, you can give special permission to some serial numbered usb's. Please do not forget to activate usb "USB RULE" from security rules.' A red arrow points from the 'Definition' button in the table to the 'Usb Definition' form below. The form includes a 'Previous page' button, radio buttons for 'Allow or deny' (Allow, Deny), a 'Drive' dropdown menu (set to 'All list'), a 'Serial' input field, and a 'Create new usb define' button.

# Website Banning

After the web ban group is created, a definition must be entered. You can prevent users from accessing unwanted website addresses. You can also apply these web ban according to working hours. This feature may give warnings in some antivirus software.

Don't forget to give permission if you have antivirus software before using it.

The rule is a ban. For, enter a domain name  
Example url: youtube.com or IP address 192.168.1.2

WEB deny

[Add web block group](#)

Name	Authorize the group	Work Time	Total rows	Status	Active	Edit
Facebook.com	Default	No work time added	0 Rows	Completed	Active	<a href="#">Defination</a> <a href="#">Edit</a> <a href="#">Delete</a>

Web Defination

Domain name / Url address or IP Address

[Create new web define](#)

# Application Banning

After the application ban group is created, the application name and runtime, if any, must be added. You can prevent users from using some applications by adding them to the banned list.

Application deny

Application name

Groups

Default  Support  Web yasaklama

Muhasebe

Work Time

Selected

Application Active

Cancel Create new application block group

Application deny

Add application block group

Name	Authorize the group	Work Time	Total rows	Status	Active	Edit
Uygulama Yasaklilar	Default, Muhasebe, Web yasaklama	No work time added	0 Rows	Completed	Active	Defination Edit Delete

To add a ban to the rule, enter a program name.  
For example: photoshop

Application Definition

Application name

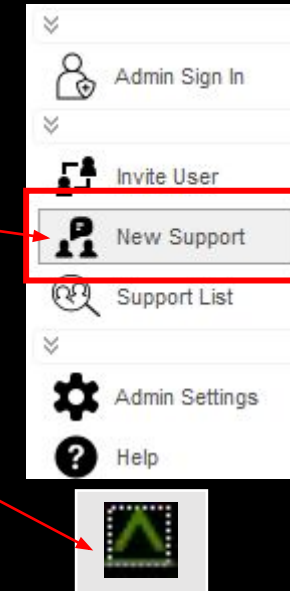
photoshop

Description

Create new application define

# Support Request Management

- You can create custom support request categories via the web panel. The user will choose between categories created by the administrator when submitting a support request. You can also assign different technicians to categories.
- The user can send the support request from the tab in the application interface or via the GoMyid icon at the bottom right, with the option to create support.
- Support request screenshot can also be sent.
- The created supports are displayed on the admin panel and, if desired, correspondence can be made with the user on request.
- If you want to access the report of support requests, it can be accessed from the web interface.



# Inventory Tracking

- The inventories, versions and software on the computer can be tracked via the web interface. In addition, if a device is desired to be added, a new device can be added from the Device Definition tab or changes can be made on the added devices.
- From this tab, you can access all devices in users and print their stock status.

**Inventory Tracking**

**Total Device Stock**

Notebook	20	Monitor	116	Mobile	67		0		0		0		0		0		0
----------	----	---------	-----	--------	----	--	---	--	---	--	---	--	---	--	---	--	---

**Device Stock**

Product / Type: Unknown | Search:  | [Back page](#) | [Add new device stock](#)

Product / Type	Brand	Model	Quantity	OS	Serial	Keys	DateOf	Warranty	
Notebook	Apple	2011	20	iPhone OS			2021-11-01 00:00:00	1	<a href="#">Edit</a> <a href="#">Delete</a>
Monitor	Asus	2011	58	Windows			2021-12-15 00:00:00	1	<a href="#">Edit</a> <a href="#">Delete</a>
Monitor	Asus	2011	58	Windows			2021-12-15 00:00:00	1	<a href="#">Edit</a> <a href="#">Delete</a>
Mobile	Samsung		67	Android			2021-12-15 00:00:00	2	<a href="#">Edit</a> <a href="#">Delete</a>

# Remote Installation

- It allows you to remotely install programs on computers registered to the system or run them in the background with a script you write at certain times.

The screenshot displays the 'Install Application' configuration page in the GoMyid interface. The left sidebar menu is visible, with the 'INSTALLATION' section expanded. The 'Install software' option is highlighted in yellow and circled in red. The main form contains the following fields and controls:

- Group:** Radio buttons for 'Default' (unchecked), 'Support' (checked), and 'Web banning' (unchecked).
- Type:** A dropdown menu currently showing 'Show'.
- User accept:** A dropdown menu currently showing 'Install'.
- Progress name:** A text input field containing 'GoMyid'.
- Schedule install date time:** Two input fields for date and time, showing '2021-12-15' and '16:30'.
- Download link [IP or URL]:** A text input field containing 'https://www.gomyid.com/download/file/GoMyid.exe'.
- Check Uri:** A green button.
- Parameter:** A text input field containing '/S'.
- Note / Show mod message:** A large text area for additional notes.
- Buttons:** 'Cancel' and 'Save Schedule' buttons at the bottom.

# Remote Installation

A specific day or date can be defined and a report of your transactions can be received.

Install Application

[Add agent progress](#)

Groups	Name	App	Path IP/URL	Parameter	Note	Type	Accept	Status	Date	Time	Create	
Support		GoMyid.exe	https://www.	/S		Show	Install	Pending	12-15-2021	16:30	12-15-2021	<a href="#">Details</a>





Please contact us for detailed  
information.

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[www.gomyid.com](http://www.gomyid.com)