GoMyid Remote Desktop Software
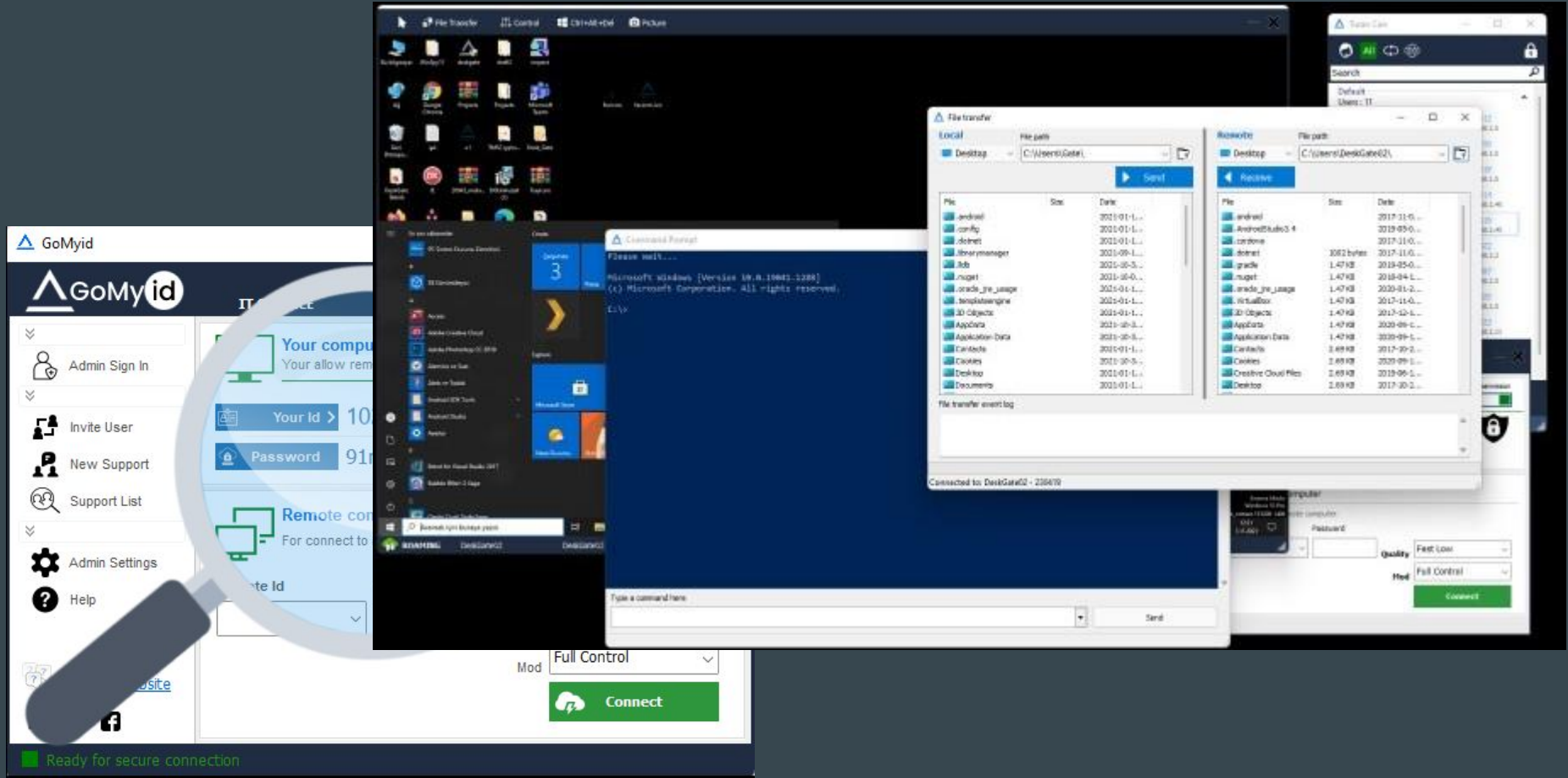
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It is a technical support and secure connection solution for IT Professionals.

Remote connection can be made regardless of where the computer is.
Staff can create a support request quickly.
Provides security solutions for computers.
Provides inventory tracking and management.

Remote Desktop Module

- When making remote connections to computers, it is important that the connection is secure and fast.
- GoMyid performs connection security key authentication with RSA 2048 bit encryption and then initiates industry standard data traffic with AES 256 bit.
- Thus, the connections made cannot be tracked and recorded by third parties.
- It can work as On-Premise as well as GoMyid Cloud.

GoMy id

Remote Connection Screenshot Model

GoMyid Management Panel

- The computer to be connected can be registered to the system. In this way, connection can be made without asking for an id-password.
- It can be viewed through the computer management panel registered in the system.
- Personal logo can be added to the program interface.
- Computer names on the system can be personalized.
- With the grouping system, computers can be grouped and certain technicians can be assigned to groups.
- Rules can be defined for computers in the system. The authorizations of the computers regarding the remote desktop application can be managed by rules such as they cannot see the application screen, cannot see the password, cannot close the remote connection.

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Support Request Management

- Users registered to the system can send a support request to the technician.
- Support requests are sent with categories created by the administrator. Certain technicians can be assigned to these categories.
- Incoming support requests are also sent to the technician as an automatic mail or sms.
- Correspondence can be made with the user who sent the request.
- The user technician who submits the request can get points.

Remote Connection Logs

- Connections made by the technician are recorded.
- Connection records are displayed with details such as screen opened, closed, file transfer.
- Connection records can also be accessed for support requests such as the most supported users, the most supportive category, and the most supportive technician.

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Security

Features with instant bans with a fast security solution

- Runtime definitions
- Website ban
- Application ban
- USB ban

Restriction features can be made for certain groups and users.

Bans can be set for certain working hours.

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Inventory Management

- It automatically receives the information of the hardware, versions, updates and software on the computer, and then it can be tracked.
- With the option to add a device, the technological devices (utm, telephone, printer, etc.) that are desired to be added to the system can be registered.
- The pairing of the added devices and computers with the users registered in the system can be quickly established with the request setting. In this way, the tracking and inventory records of all devices in the users are taken under control.

CORPORATION DeskGate

Turan Can | Logout

- Dashboard

MANAGER
- Admin
- Station
- Users

RULES
- Rule
- Group
- Work time

PROTECTION
- Usb
- Web
- Application

ACTIVITIES (BETA)
- Event Tag

SUPPORT
- Group
- Support

INVENTORY
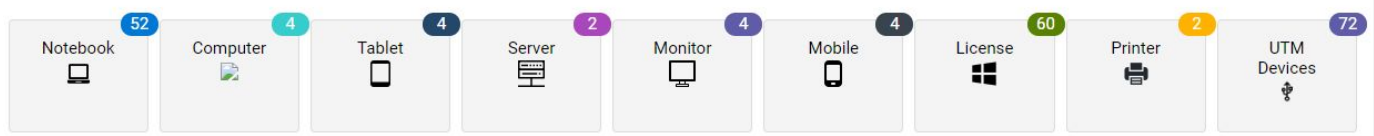- Stock
- Definitions
- Computers

INSTALLATION
- Install software
- Run the script

REPORTS
- Support
- Connection
- All Logs

Total Device Stock

| Notebook 52 | Computer 4 | Tablet 4 | Server 2 | Monitor 4 | Mobile 4 | License 60 | Printer 2 | UTM Devices 72 |

Device Stock

Back page | Add new device stock

Product / Type
Unknown

Search
[ ] Search

Product / Type	Brand	Model	Quantity	OS	Serial	Keys	DateOf	Warranty		
Notebook	Hp	HP Pavilon	50	Windows			2020-12-28 00:00:00	1	Edit	Delete
Notebook	Asus	harman karbon	2	Windows			2020-12-28 00:00:00	1	Edit	Delete
Computer	Dell	Dell Desktop	3	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Computer	Dell		1	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Tablet	Dell		4	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Server	Unknown	1U Dell Server Rack Mount	2	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Monitor	Dell		2	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Monitor	Asus		2	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Mobile	Samsung		2	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Mobile	Samsung	Samsung A30	2	Unknown			2020-12-28 00:00:00	1	Edit	Delete
License	Unknown		60	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Printer	Samsung		1	Unknown			2020-12-28 00:00:00	1	Edit	Delete
Printer	Xerox		1	Unknown			2020-12-28 00:00:00	1	Edit	Delete